



Money-back Program Rules and Policy

Shiva Concept Solution (MSME Approved Institute | ISO:9001 2008 Certified Institute)

Establish Year: 2013

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1. About This Document

Welcome to the **Money-back Training** Program!

This document explains all the important rules and expectations for students ("Interns") who join our Moneyback program. Please **read carefully** and follow everything. Signing this means you fully understand and agree to these terms.

2. Important Rules that must be followed

- ✓ Practice at least **6–8 hours daily** at the institute lab (not include home practice).
- ✓ Submit all your assignments on time using the website, email, or as told by the trainer.
- ✓ Attend all **mock interviews and tests** — they are compulsory
- ✓ Complete **3 live projects** — this is needed to get your internship or experience certificate.
- ✓ Inform us if you need leave — we allow only **2–3 urgent leaves**. Long absences (more than a week) are not allowed.
- ✓ Apply or attend interviews if we send you job leads — if you skip these, your money back guarantee will be stopped.

- ✓ You have to face minimum 20 interview after completion the course curriculum

- ✓ Moneyback program time can be extend as per your interview score and obtained marks during class-room test

- ✓ If you are currently in college, you will be eligible for the money-back guarantee only after one year of completing your graduation

Note: if you not follow any rules then money back guarantee policy will be cancel

3. Important Rules

- ✗ **No social media, YouTube, or entertainment sites** during lab hours.
- ✗ Only use the learning materials and tools we provide.
- ✗ Show good behavior, respect the trainers, and keep a positive learning environment.

4. About Money Back Guarantee

Please remember

We are committed to supporting your career journey by providing genuine job leads and interview opportunities through our trusted company associations, verified job portals, and direct company referrals. While we ensure that you receive every possible chance to succeed, your final selection will depend on your individual performance in the interview process.

If you do not secure a job even after availing all the support provided by us—and meet the eligibility criteria—we offer a money-back guarantee as per the terms of the program.

5. Confidentiality (Keep Things Private)

You agree to keep all our training materials, projects, and company details **private**. You should not share, copy, or use them outside without permission.

6. Ownership of Work

All projects, code, and materials you create during the program **belong to Shiva Concept Solution**. You cannot use them for other jobs or businesses unless we give written approval.

7. Our Limits

We are not responsible for:

- Market ups and downs.
 - Any delays caused by events outside our control (like natural disasters, health issues, etc.).
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8. If There's a Problem

If you have any issue or dispute, we will first try to solve it by talking together.

If needed, we will follow local rules and solve the matter legally in **Indore, Madhya Pradesh**.




9. Final Agreement

By signing below, you confirm:

- ☒ You have read and understood all these rules.
 - ☒ You agree to follow all program rules and understand what we offer (and don't offer).
 - ☒ You know that breaking these rules can remove your placement support or cancel your moneyback program status.
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Reminder

Breaking these rules can result in:

-  Cancellation of Moneyback
-  Moving to a normal (non-placement) program
-  No refund of program fees